



# REPAIR & WARRANTY

## Product Repair Service/RMA

Date:                    /                    /

<b>Product Name</b>		<b>Model</b>	
<b>Purchase Date</b>		<b>Serial Number</b>	
<b>Buyer Name</b>		<b>Phone</b>	
<b>Address</b>			
<b>Email</b>			
<b>Purchasing Platform</b>	<input type="checkbox"/> Lazada (u-Smart Tech) <input type="checkbox"/> Shopee (nugens_tw) <input type="checkbox"/> Direct Purchase from Nugens' salesperson <input type="checkbox"/> Worldwide Distributor: _____ (Company Name)		
<b>Description of Fault/Reason for Return</b>			

## ✂ Notes:

1. Read and understand our [warranty policy](#); by creating the RMA request, you are agreeing to our terms of service.
2. Include a printout of the RMA request form with the product.
3. Note down the product serial number; you will need this information when creating an RMA request.
4. Include the following statement on the shipper's invoice: "Goods without commercial value are being returned for repair". Without this statement, customs officials may levy additional charges.

## **Recipient's information:**

- Nugens International Sales Team
- Address: 13-3F., NO.3, SEC. 1, MINSHENG RD., BANQIAO DIST., NEW TAIPEI CITY 22069, TAIWAN.
- TEL: 886-2-2959-9766

## **Contact us:**

- WhatsApp: [+886 9023 200 58](#)
- Email: [info@nugenstech.com](mailto:info@nugenstech.com)